



Little Giant® Ladder Systems Limited Lifetime Warranty

Our warranty is backed by over 40 years in the ladder business.

We sincerely believe that our ladder is the best in the world. We put our products through rigorous tests to ensure that the ladder you trust is built to the highest standards. You will probably never encounter a problem with your Little Giant Ladder, but in the unlikely event that within the lifetime of the original purchase you discover a problem caused by defects in either workmanship or materials, we'll be happy to repair or replace, at our option and without cost to the original purchaser. If it is determined that the problem is covered by our warranty, we'll take care of the rest. All freight to and from the factory is to be paid by the customer. If a replacement is necessary and your product is no longer available, a comparable product will be substituted.

Little Giant ladders are tested to withstand normal wear and tear, but are not indestructible and can be damaged by misuse. Our warranty, just like other warranties worldwide, will not cover wear and tear, misuse and/or abusive treatment. But we do ensure a timely resolution at a fair price. Misuse may include, but is not limited to, damage by vehicles, tools, people, animals, falling objects, acts of God, and using a Little Giant ladder in any matter contrary to the warning/instruction labels and owner's manual. If you need an owner's manual, please contact us and we will send you one.

Before you ship your product back for warranty review, please call us at 1300 339 571 to obtain a Return Merchandise Authorization or RMA from our Customer Service Department. Return your ladder prepaid, insured, and in a carton. Include your name, address, phone number, proof of purchase, and a brief description of the problem. Please contact your approved seller to determine the best address to send your ladder. You can access more information on all Little Giant Ladders by going to our web site: <https://littlegiantladders.com.au/>.

This shall be in lieu of any other warranty, expressed or implied, including, but not limited to, any implied warranty of merchantability or fitness for a particular purpose. The liability of Little Giant Ladder Systems under this warranty shall be limited solely to repair or replacement of the ladder within the warranty period; and Little Giant Ladder Systems shall not be liable, under any circumstances, for consequential or incidental damages, including but not limited to, personal injury or labor costs. Some states do not permit the exclusion or limitation of incidental or consequential damages, so this exclusion may not apply to you. This warranty gives you specific legal rights and you may have other legal rights, which may vary, from state to state. This warranty is effective as of January 1, 2004.

Manufacturing specifications are subject to change without notice.

Under no circumstances will Little Giant Ladder Systems be responsible for any expense in connection with any repairs made by anyone other than the factory or authorized service station unless such repairs have been specifically authorized in writing by Little Giant Ladder Systems.

The original Little Giant Ladder Systems have been around since 1972, and has provided satisfaction to millions of customers. So rest assured, if you ever need assistance with your ladder, we'll still be here to see that you're taken care of.

Thank you for purchasing Little Giant Ladder products.